

C A No. 154918245

Complaint No. 440/2025

In the matter of:

Altab .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Madan Lal Thakur, Counsel for the complainant
2. Mr. Rahul Saini, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

**ORDER**

Date of Hearing: 12<sup>th</sup> February, 2026

Date of Order: 23<sup>rd</sup> February, 2026

**Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)**

1. The brief facts of the grievance are that the complainant applied for meter change/ meter shifting vide request no. 8007946426 at premises no.3<sup>rd</sup> Floor, Front Side Old Gali No.3, D-1/93, Gali No.1, Dayalpur, Delhi-110094.  
Deficiency Remark:- Sanctioned by AMPS

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CGRF (BYPL)

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2. The respondent in its reply against the complaint of the complainant submitted that BSES installed a new meter on 15.10.2025 and now BSES sent notice for removal of the meter bearing CA No.154918245 installed at H. NO. D-1/93, Kh. No.289, third Floor, Front Side Old Gali No.3, Gali No.1, Dayalpur, Delhi-110094, whereas the meter was already removed by the respondent on 18.11.2025 before filing of the present complaint on 04.12.2025. It is further submitted that the complainant applied for new connection vide request No.8007946426 at the premises mentioned above. After receiving the request the officials of the respondent visited the site for commercial and technical feasibility of the applied premises. It is submitted that while verifying the dues against the same premises, the computer system could not trace the outstanding dues due to a mismatch between the address mentioned in the application and the address mentioned in the DAE bill. Consequently, the Dishonest Abstraction of Electricity (DAE) bill amounting to Rs. 1,80,184/- against could not be claimed at that time and the electricity connection bearing CA No.154918245 was sanctioned and installed on 15.10.2025.

It is further submitted that while site verification, it came to notice of the officials that the applied premises was the same premises against which the DAE bill of Rs.1,80,184/- (settled for Rs.85,000/-) under Enforcement CA No.400063000, Case ID No.YM211008C1304, was outstanding against the complainant.

3. The complainant in its rejoinder refuted the all the allegations, made by the respondent in its reply. It is submitted that the electricity connection bearing CA No.154918245 was sanctioned and installed on 15.10.2025 by the respondent after due verification, inspection and completion of all formalities.

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It is further submitted that the alleged DAE/theft bill pertains to separate consumer, separate CA number and separate period. It is further stated that the complainant has not challenged the theft bill, rather has approached this Hon'ble Forum against illegal disconnection and removal of meter.

4. The grievance of the complainant was for not to disconnect electricity connection, which was disconnected by OP. During the argument, Counsel for the complainant directed to file amended complaint for reinstallation of the electricity connection. The counsel for the complainant submitted the amended complaint.
5. The counsel for the complainant on 20.02.2026 submitted an application alongwith copy of final electricity bill, copy of bill payment receipt and copy of no dues certificate against the pending enforcement bill which has been duly cleared by the complainant. The 'No Dues Certificate' issued by enforcement department is placed on record. This shows that the complainant has made full and final payment against the DAE bill.
6. Since the supply of the complainant was disconnected by OP on grounds of non-payment of DAE bill, and now the same has been settled by the complainant and duly paid the settled amount. Therefore, we do not find any hurdle in re-connecting the electricity connection to the complainant.

ORDER

The complaint is allowed. OP is directed to re-connect the electricity connection of the complainant having CA no. 154918245 installed at premises no. 3<sup>rd</sup> Floor, Back Side Old Gali No.3, D-1/93, Gali No.1, Dayalpur, Delhi-110094 after completion of other commercial formalities as per DERC Regulations 2017.

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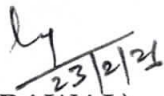
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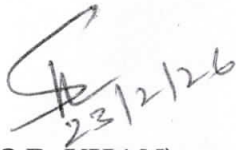
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OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN

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